



Dear Member,

As the coronavirus continues to spread, many businesses and organizations are taking precautions to help protect the health and well-being of their customers, employees, and community. This communication is focused on you, and how you can continue to conduct your financial affairs without interruption.

As our member, you do not need to leave the comfort and safety of your home to manage your finances. You can complete your banking transactions by utilizing our digital services. From checking your account balance(s), to making an account transfer, or even paying bills, all can be done without putting yourself or others at risk. Virginia Beach Postal FCU's Virtual Branch and our mobile banking app are available around the clock from your computer, smart phone, or tablet. If you haven't yet, please consider signing up for our online banking services today. You can access this service at our website or download the app from the Apple iTunes or Google Play Stores. If you are not yet set up, you can contact Member Services via phone at 757-340-9781 or email at [info@vbpfcu.org](mailto:info@vbpfcu.org).

In the coming days and weeks, as developments unfold, we may need to communicate with our members. We will use as many means possible, including email messages, posts on our website at [www.vbpfcu.org](http://www.vbpfcu.org), and messages through our mobile app. We recommend that you take a moment to verify that your contact information is up to date. This can be confirmed through Virginia Beach Postal FCU's Virtual Branch under the Settings "⚙️" "Personal Information" tab. You can also contact the credit union at 757-340-9781 or [info@vbpfcu.org](mailto:info@vbpfcu.org).

We are practicing the recommended safe habits in our office and at home. We are monitoring developments closely and reinforcing plans that would allow us to maintain operations even under potentially strained circumstances. We hope you stay healthy and, as always, we thank you for being a Virginia Beach Postal FCU member.

Sincerely,

Rose Gagnon  
Manager